

May 1, 2012

Los Angeles County Board of Supervisors

> Gloria Molina First District

TO: Each Supervisor

Mark Ridley-Thomas Second District FROM: Mitchell H. Katz, M.D.

Zev Yaroslavsky

Director

Third District

Don Knabe

SUBJECT: STATUS REPORT ON KEY INDICATORS OF PROGRESS, HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED

Fourth District

Director

HOSPITAL OPERATIONS, AND OTHER ISSUES RELATED TO THE TRANSITION TO THE NEW LAC+USC MEDICAL CENTER – PROGRESS REPORT #76 (Agenda Item #S-1,

May 1, 2012)

Michael D. Antonovich Fifth District

Mitchell H. Katz, M.D.

This is to provide your Board with the monthly report on the status of transitioning to the new LAC+USC Medical Center (LAC+USC). This is the full operational report with trends to include the month of March 2012.

Hal F. Yee, Jr., M.D., Ph.D. Chief Medical Officer

Census Trending (ADC includes Psychiatric & Newborn Patients)

Christina R. Ghaly, M.D. Deputy Director, Strategic Planning

The Average Daily Census (ADC) for the month of March was 572 out of 676 licensed beds; an estimated 83% utilization rate (85% occupancy). The census for Medical/Surgical units was 296; an estimated 94% utilization rate (96% occupancy) for March 2012.

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Emergency Department (ED) Indicators

www.dhs.lacounty.gov

Attachment #1 demonstrates a decrease in the Dangerously Overcrowding Level. The Left Without Being Seen (LWBS), ED Wait Time, and Median ED Boarding key indicators remained stable during this period. There was an increase in the Average Length of Stay (ALOS). The number of patients transferred out this period is 4% less than February 2012.

To ensure access to high-quality, patient-centered, cost-effective health care to Los Angeles County residents through direct services at DHS facilities and through collaboration with community and university partners.

The Dangerously Overcrowding Level Comparison for this period was 8.6% compared to 18.4% in February 2012.

If you have any questions or need additional information please contact me or Pete Delgado, LAC+USC Chief Executive Officer, at (323) 409-2800.

PD:bh

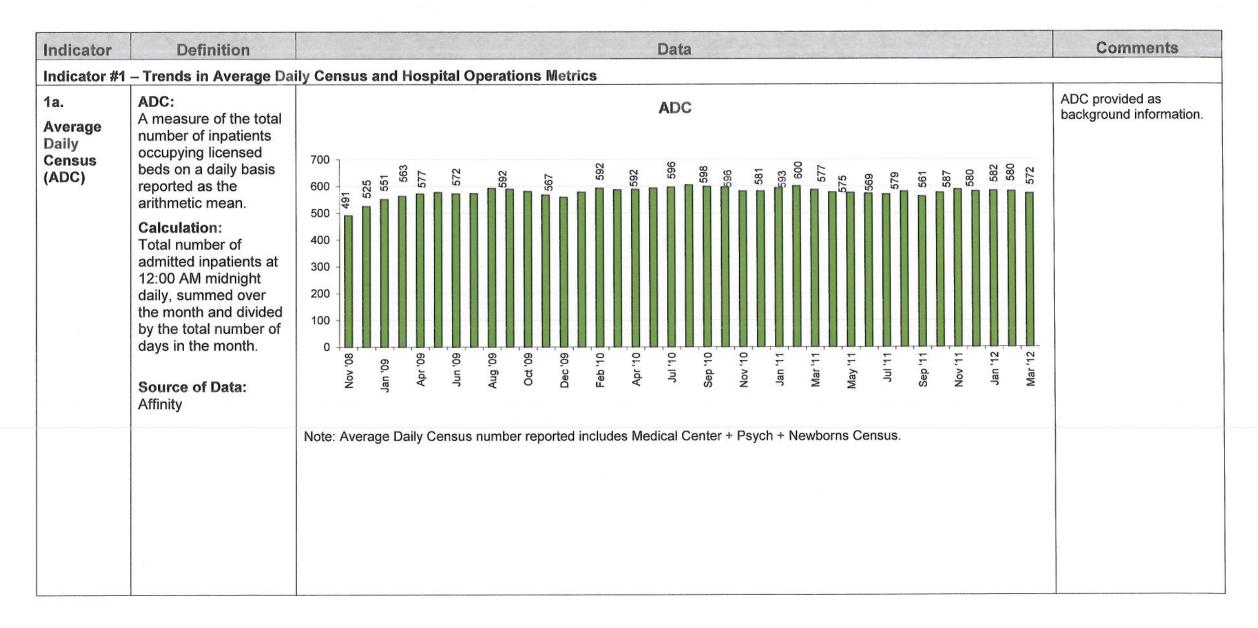
Attachments

CALIFORNIA

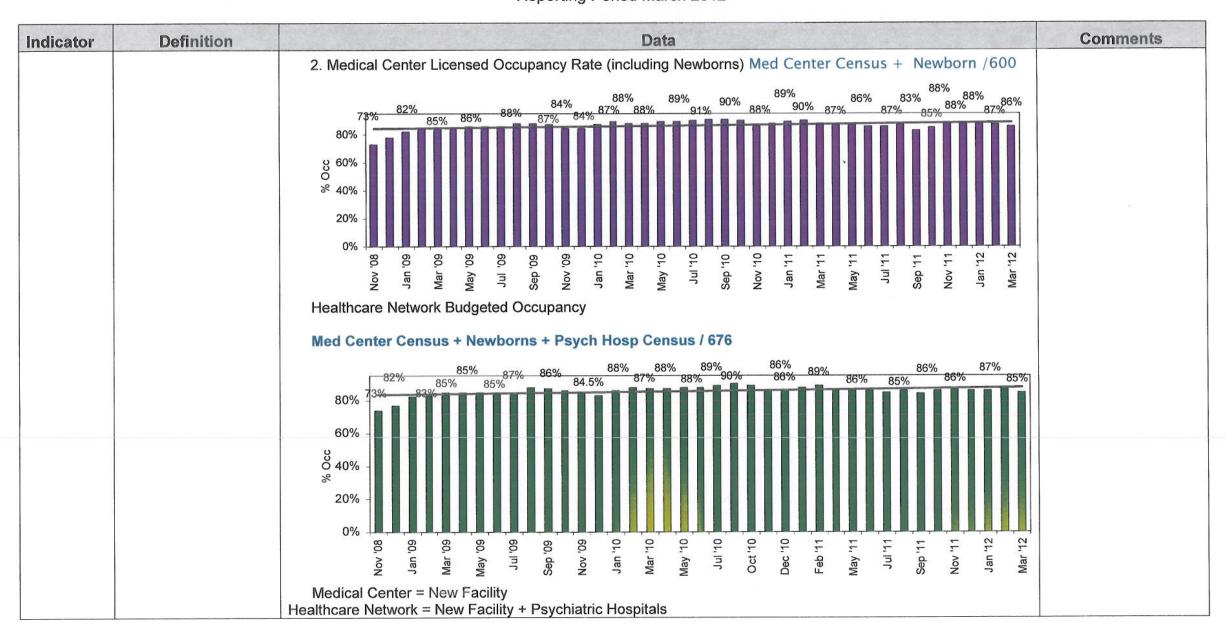
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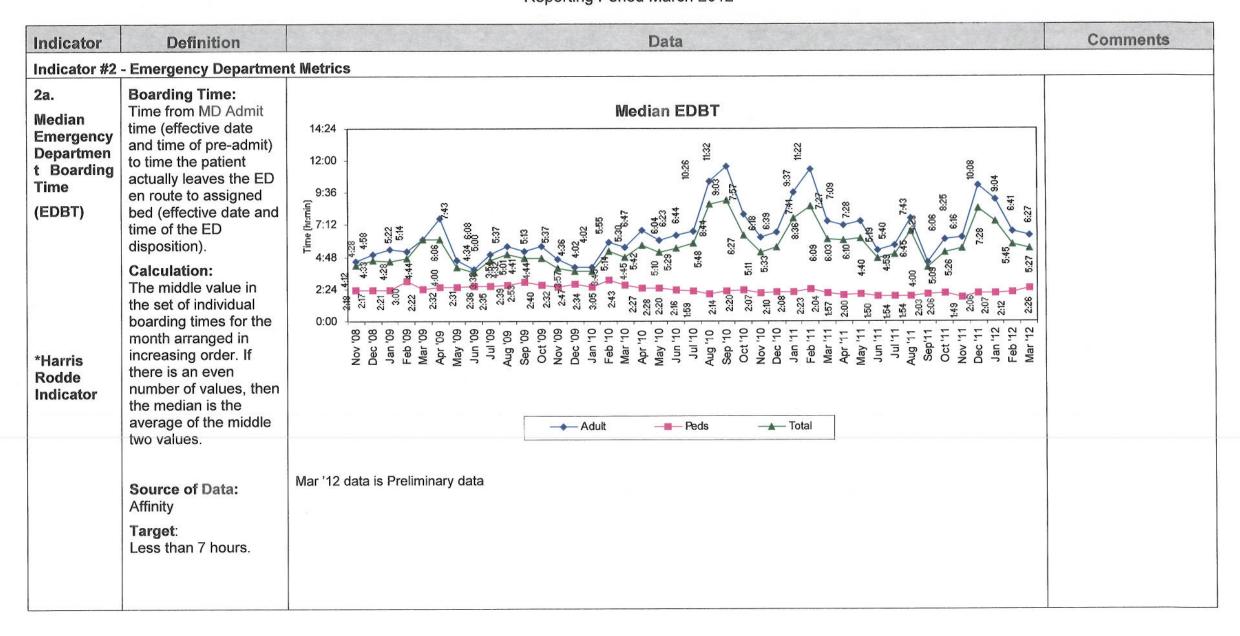
c: Chief Executive Office County Counsel Executive Office, Board of Supervisors

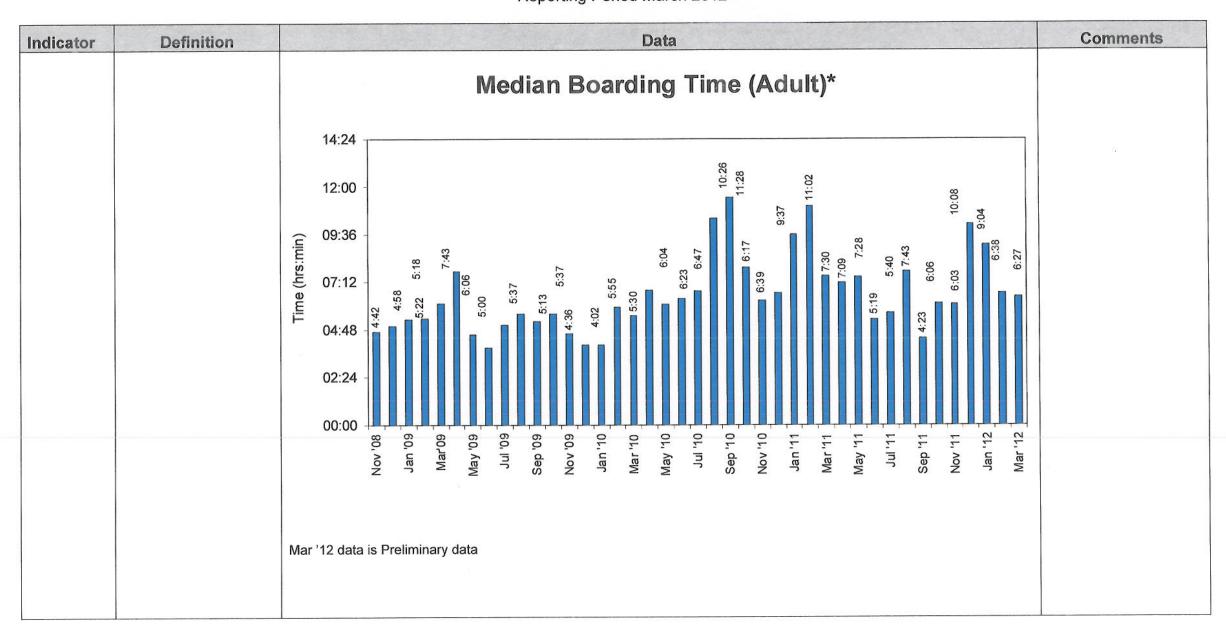
Operational Monitoring Report Reporting Period –March 2012



Indicator	Definition	Data	Comments
Indicator #1	– Trends in Average Dai	ly Census and Hospital Operations Metrics	
1b. Occupancy Rate LAC+USC Medical Center	Definition: A measure of the usage of the licensed beds during the reporting period that is derived by dividing the patient days in the reporting period by the licensed bed days in the reporting period. Calculation: The total number of admitted inpatients at 12:00 AM midnight, including women in labor, may include normal newborns and psychiatric inpatients divided by licensed or budgeted beds.	1. Medical Center Licensed Occupancy Rate (excluding Newborns) = Med Center Census - Newborns / 600	For comparison, occupancy rates reported in the old facility were reported including newborns and were based on budgeted beds.
	Source of Data: Affinity Target: 95%		

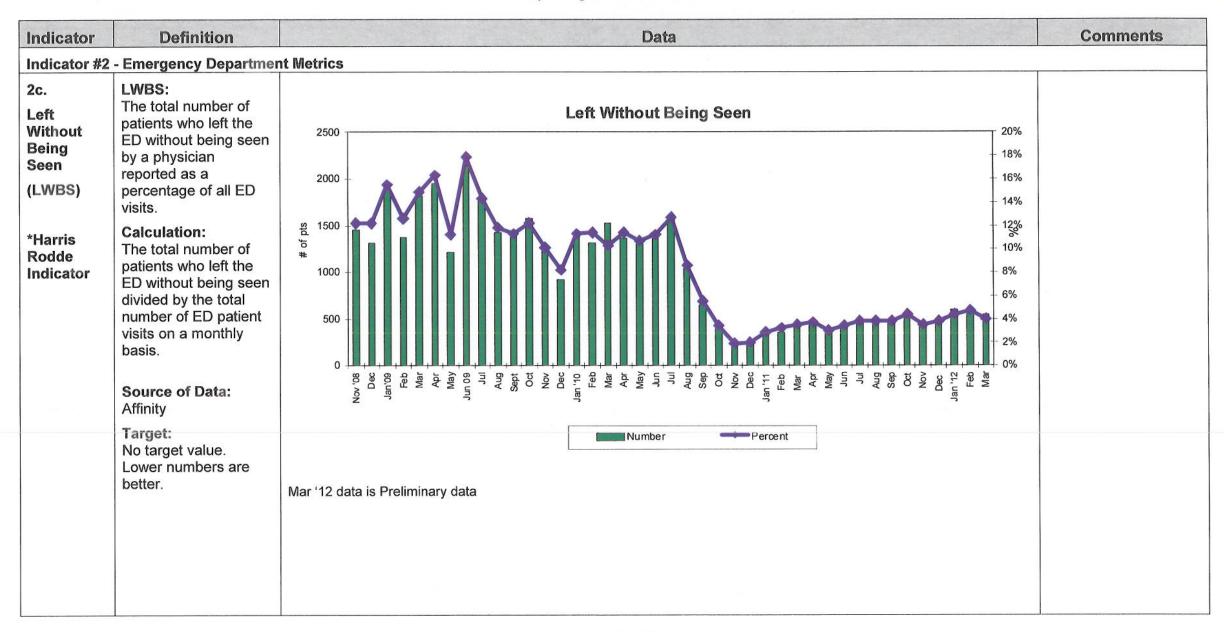






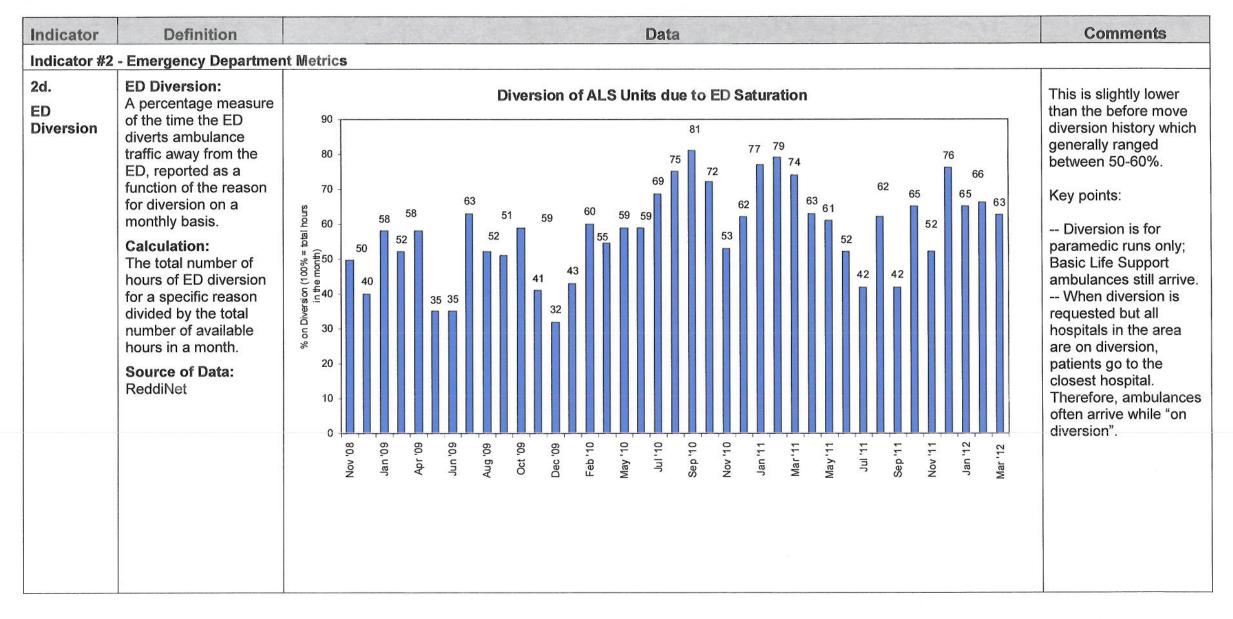
Indicator	Definition	Data	Comments
Indicator #2	- Emergency Departmer	nt Metrics	
2b. ED Wait Time	ED Wait Time: Measured from time patient is triaged to time patient is either admitted or discharged reported as an arithmetic mean. Definition: Sum of all wait time values during the monthly reporting period divided by the total number of values. Source of Data: Affinity Target: No target value. Lower numbers are better.	Average ED Wait Time Average ED Wait Time	

Operational Monitoring Report Reporting Period March 2012

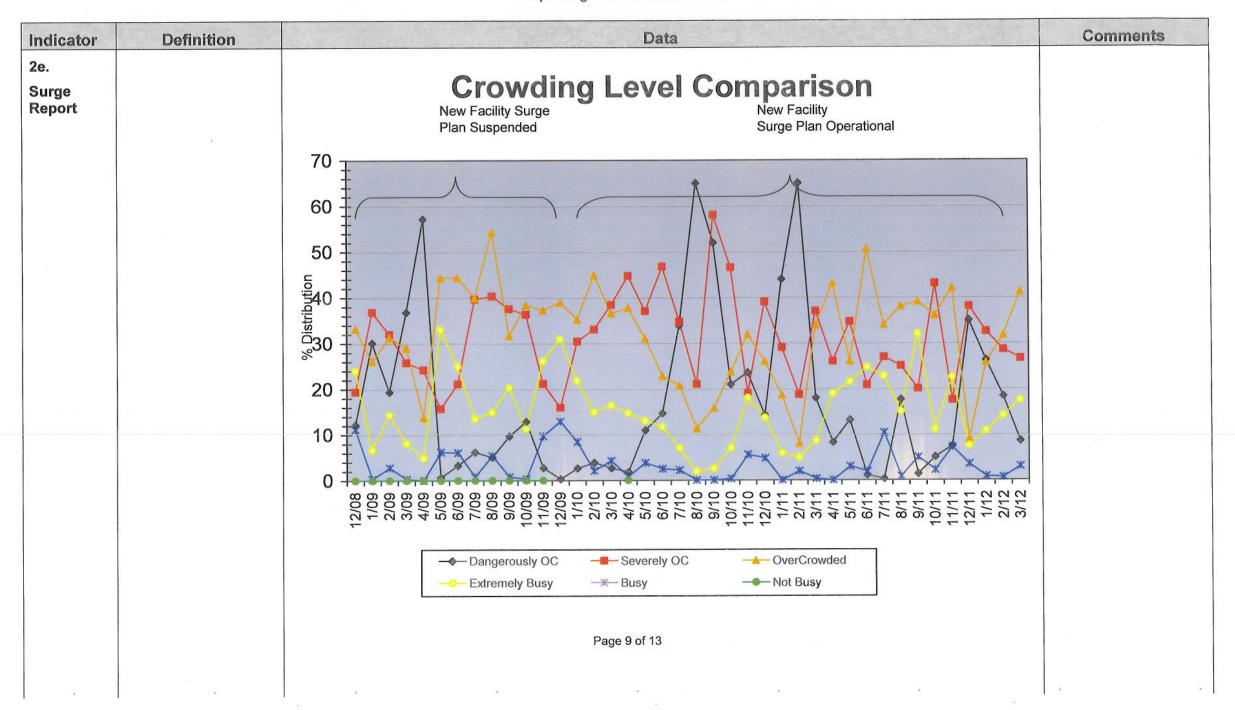


LAC+USC Medical Center Operational Monitoring Report

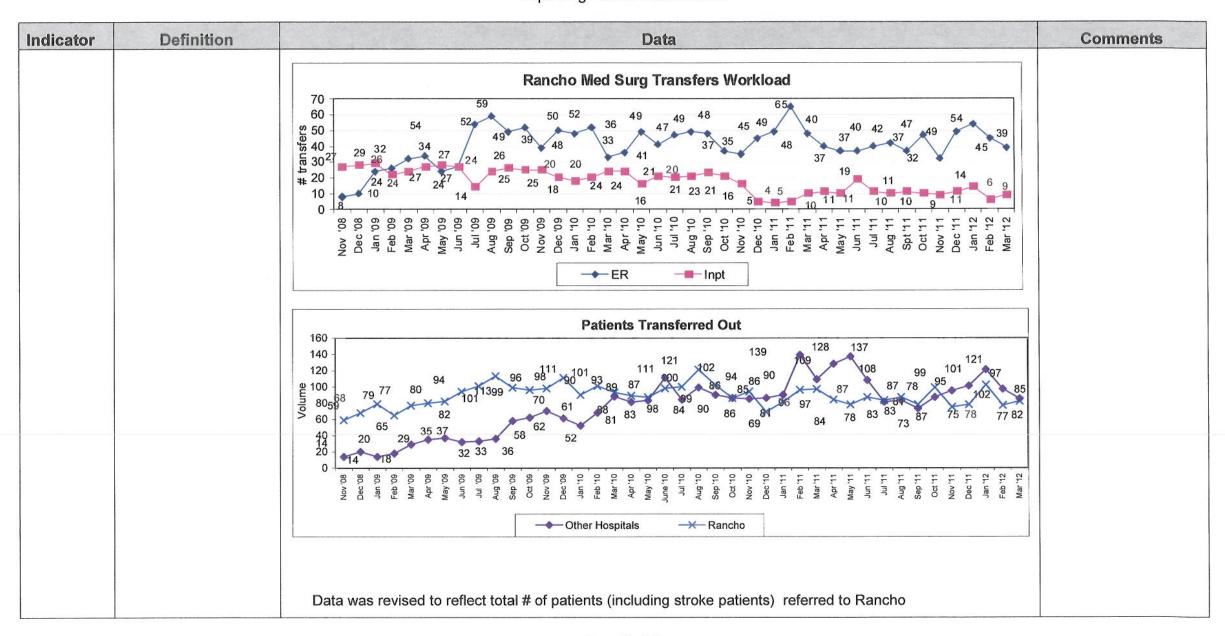
Operational Monitoring Report Reporting Period March 2012



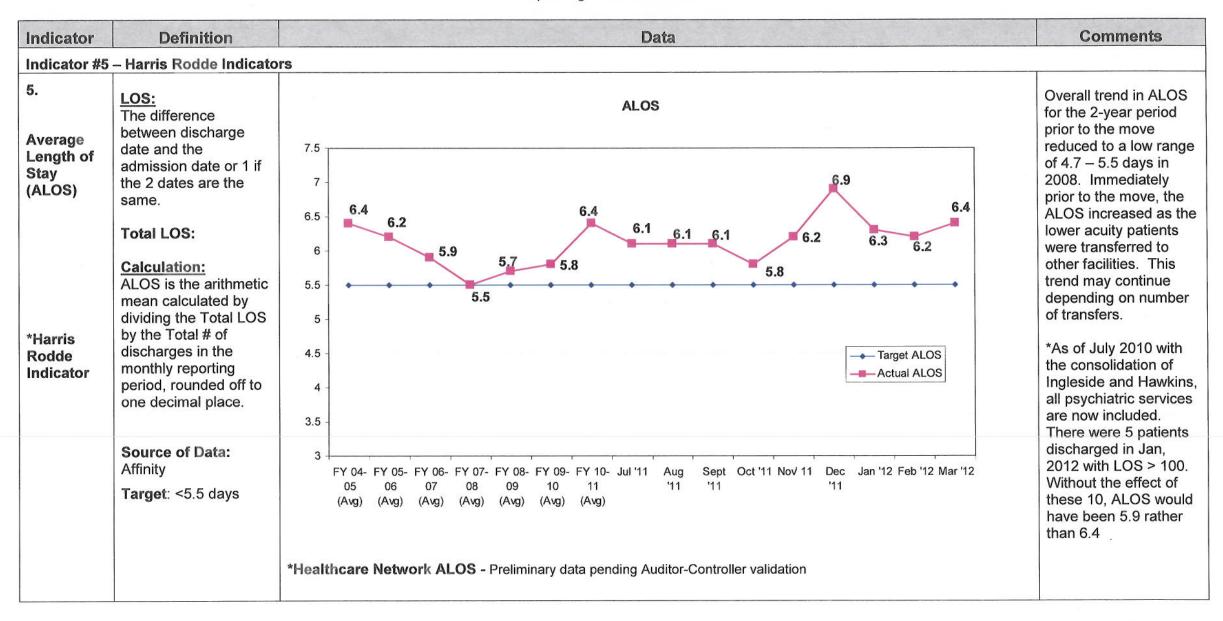
Operational Monitoring Report Reporting Period March 2012



Indicator	Definition	Data						
Indicator #3	- Trends for Patient Div	ersions and Transfers & #	#4 – Transfe	rs to Rancho Lo	s Amigos M	letrics		
3. & 4.	Transfers: The volume of patients transferred to RLAH for acute hospitalization from the Emergency Department and from Inpatient Units.	Month of Mar '12						
Rancho Los Amigos		Referrals from ER:						
			Med/Surg	Acute Stroke	Total			
Hospital		# Met transfer criteria	40	NA	-			
(RLAH) Transfers		# Referred to RLAH	39	27	66			
		# Transfers	39	27	66			
	Data Source:	# Denied	1	NA	-			
	Manual record keeping.	# Cancelled	0*	NA	- 1			
		# Patients refused*	0	NA	-			
	Cancelled category includes patients whose condition changed leading to higher level of care or discharge home.	Referrals from Inpatient	s:					
			Med/Surg	Acute Stroke	Total			
		# Met transfer criteria	14	NA	-			
	disoriarge nome.	# Referred to RLAH	12	7	19			
		# Transfers	9	7	16			
		# Denied	3	NA	-			
		# Cancelled	1*	NA	-			
		# Patients refused*	0	NA	-			
		Other /Pending	1	NA	-			



Operational Monitoring Report Reporting Period March 2012



dicator	Definition					Data		Comments
Indicator #6 – F	Pediatric Metrics							
6. Pediatric Bed Census and	Census: The total number admitted pediatric inpatients at 12:00 AM midnight of a	Date	NICU (40 Beds)	Peds Ward (25 Beds)	PICU (10 Beds)	Med/Surg Adolescent (20 Beds)		
		Nov-08	56%	54%	50%	33%		
		Dec-08	52%	60%	60%	40%		
Occupancy		Jan-09	52%	68%	70%	75%		
(%)	designated pediatric	Feb-09	50%	80%	80%	85%		
	ward.	Jun-09	60%	64%	60%	75%		
	waiu.	Jul-09	57%	72%	60%	80%		
Pediatric ICU	Occupancy:	Nov-09	35%	64%	70%	70%		
(PICU)	The total number of	Mar -10	65%	68%	60%	75%		
	admitted pediatric	Apr-10	60%	64%	60%	80%		
Neonatal ICU	4 (C. 200) - 100 - 100 (C. 200) - 10	May -10	67.5%	68%	80%	80%		
(NICU)	inpatients divided by	Jun -10	65%	64%	70%	80%		
	the total number of licensed beds on that unit and reported as percentage. Source of Data: Affinity	Jul -10	60%	68%	80%	85%		
Pediatric Unit		Aug -10	62%	68%	60%	85%		
Adolescent		Sep -10	72.5%	60%	60%	80%		
Unit		Nov-10	67.5%	48%	50%	70%		/=
Oilit		Dec -10	62%	60%	50%	65%		
		Jan -11	55%	60%	70%	70%		
		Feb -11	57%	68%	80%	80%		
		Mar- 11	57%	60%	70%	75%		
		Apr-11	55%	64%	50%	75%		
		May -11	57%	56%	50%	80%		
		Jul -11	58%	44%	50%	70%		
		Aug- 11	58%	44%	40%	75%		
		Sep -11	58%	40%	50%	75%		
		Oct-11	55%	52%	60%	70%		
		Nov-11	62%	60%	70%	75%		
	54	Dec-11	65%	40%	60%	70%		
		Jan -12	60 %	52%	60%	75%		
		Feb-12	55%	56%	60%	70%		
		Mar-12	55%	64%	50%	75%		